

**Evaluation of the Role of Management Information
System in Administrative Decision-Making at the
University of Jordan**

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Information System in Administrative
Decision-Making at the University of Jordan***

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By

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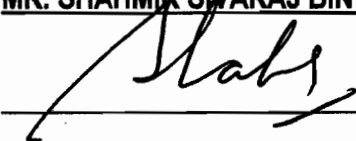
**EVALUATION OF THE ROLE OF MANAGEMENT INFORMATION SYSTEM
IN ADMINISTRATIVE DECISION-MAKING AT THE UNIVERSITY OF JORDAN**

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Abstract

The objective of this thesis is to study the subject of management information system in general, and evaluate the role of these systems in administrative decision making at the University of Jordan. To achieve this objective the study is divided into five major parts: the first part consists of a general introduction and the second part discussed the theoretical framework in the literature review, and the third part is about the research methodology, and the forth part discussed data analysis and the research findings, and the last part discussed the discussion, conclusions and recommendations.

And the main objective of this study is to investigate there is relationship between MIS and quality of information to administrative decision making. ADM based on the MIS and the quality of information is the measurement of the information acceptance. Furthermore, the terms of the likely behavioral and performance changes of information acceptance are expected to occur through performance applications to university of Jordan. At the end, this study has conclusively found answer to all research questions and research objectives and found evident to the hypothesis formulated. The research confirmed the relationship between MIS and quality of information contribute were positively related to ADM at the university of Jordan.

Keyword: ADM, MIS, quality of information.

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CHAPTER ONE

INTRODUCTION

1.1 Introduction of the Study

We are living today in a world where the organizations are became the engine of all the affairs of life, because we are dealing with the organizations, and we are working inside it, and learning in it, and we are studying it also, and this was accompanied by inflation of modern organizations and the diversity of its activities and the complexity of its operations, and the complexity of its problems, and plurality of its objectives, and because of the increasing of the number of its employees and dealers with it, so the old ways in management of the organizations became not able to manage the today's organizations , Because of the guessing and the tradition is consider one of the methods which do not currently guarantee the success of the Department to achieve the organizations objectives. (Brown, 1994).

And into the large organizations side which have the multiple activities and objectives in today's world, this era is considering the era of informations and its systems, and in spite of the human use of information since ancient times; but the currently technical development gave him a greater opportunity to collect the information and getting the benefits from it, and its accuracy, and speed of access to it, and processing it, and storing it, and retrieval it by using some ways which were not available to him in this quantity and quality before, and the preferred for this goes mainly to the computer and the computer's networks, and all of this led to the emergence of the importance of information and its ability to improve the various parts of the aspects of life in general and the management of organizations in particular.(Joha & Steven, 1994)

The information systems are consider such as arena which is concerning to provide the informations for using it in the organization, and the informations and its systems have took today dimension well, because its became dealing with it now as a resource from the organization's resources, and the importance of the information systems have been Growing largely due to the need of types of different organizations for it , because of the

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